60 Α Correct. 1 And you would agree that there is nothing 2 contained in the Network Solutions system that would 3 indicate there was ever any discussions between Mr. 4 Gottlieb and Network Solutions about these services 5 or the nature of these services; correct? 6 Α Correct. 7 Now, are you aware of whether there is a 8 reason Network Solutions has elected not to place 9 the actual text of the terms of service on the 10 screen for the person to see when they click on the 11 button to purchase? 12 I don't know. 13 0 Wouldn't you agree that the customer would 14 be more likely to read it, if it was there on the 15 screen? 16 MR. McKAY: Objection. Lack of 17 foundation. 18 THE COURT: I'll sustain the objection. 19 BY MR. SUROVELL: 20 Could you turn to Exhibit 3? 0 21 Yes. Α 22

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Now, on Exhibit 3, this document indicates

61 that the account holder, which I think is an 1 organization called Nexus Holdings -- What's the 2 account holder? 3 The account holder is the registrant or Α 4 the owner of the domain name. 5 That's the owner of the account? 6 Correct. Α 7 And the primary user is not an 8 owner; correct? 9 Δ Correct. 10 And just so we're clear, you have no 0 11 knowledge about who put this information in the 12 system; correct? 13 Α Correct. 14 All you know is that somebody on the 15 outside from somewhere registered an account for 16 Nexus Holdings and put the name Brett Gottlieb down 17 as a primary user; right? 18 Α Correct. 19 And you have not gone through your payment 20 records, for example, and linked up exactly who has 21 been paying for this; have you? 22 I have actually seen our payment records. Α 23

62 But you didn't bring any of the payment 1 records to court to match them up; right? 2 No, we did not. No. Α 3 Obviously, you've never met Brett 4 Gottlieb? 5 Α No, I have not. 6 Q Okay. 7 MR. SUROVELL: I don't think I have any 8 other questions, Your Honor. Just give me a moment 9 to review my notes. Let me just ask a few more 10 things. 11 BY MR. SUROVELL: 12 Ma'am, you left the company in 2004? Q 13 Yes, in 2004. Α 14 When was that? 0 15 It was the end of 2004. Α 16 The time you were gone --0 17 Yes. Α 18 -- you never used Network Solutions domain 19 registration or renewal system; correct? 20 Α Actually from 2004 to 2005, I did register 21 a domain name with Network Solutions. 22 Was it some personal thing? 23

63 It was a personal domain name that I Α 1 registered. 2 . Q In 2006, you never used the system; right? 3 No, I did not. Α So is it accurate to say that you're 5 making an assumption that their system has worked 6 the same from 2007 back to 2004? 7 Α Yes. 8 Presumably there are people at the 9 company that would know exactly what system was in 10 place during that time frame because they built it; 11 correct? 12 Α Correct. 13 Now, relative to the services that you've 14 described, the e-mail and the domain name services, 15 before a week ago, did you have any knowledge of 16 exactly where that information was stored? 17 Α No. 18 So, in other words, you knew you were 19 going to come to court and testify today, so you 20 educated yourself to some extent about the way 21 Network Solutions is doing things today? 22

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64 THE COURT: Let me say, that's to be encouraged. MR. SUROVELL: Right. THE COURT: I can't tell you how many times a witness gets on the stand and the lawyer, who puts the witness on the stand, has no idea what the witness is going to say. MR. SUROVELL: Hopefully, that's not --THE COURT: That's not every case. MR. SUROVELL: -- that's not the way I try my cases. BY MR. SUROVELL: Can you turn to Exhibit 3? I have a question concerning Exhibit 3, the last page, page 4. Α Yes. It says on the right-hand side, something about "fraud status accepted." What is that about?

A It's just a fraud screening that we do, showing that the transaction was deemed to be non-fraudulent. It was an accepted transaction.

- Q What does "line item" represent?
- A The line item is the order ID that's

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65 created at the time of that transaction. 1 Is that like an invoice number? 0 2 No, it's not the invoice number. It's the 3 order id. There is a separate invoice number. 4 Okay. It's an internal tracking mechanism 5 for the company? 6 Α Correct. 7 MR. SUROVELL: I don't have any further 8 questions. Actually, no, I'm sorry. I do. 9 BY MR. SUROVELL: 10 Are you aware of the company's litigation 0 11 pending in California? 12 Briefly, yes, somewhat. 13 0 Okay. You're aware there's litigation 14 outstanding there regarding this matter? 15 Α Yes. 16 It doesn't sound like you're in the 0 17 decision making process of that litigation; correct? 18 No, I'm not. Α 19 0 Okay. 20 MR. SUROVELL: That's all the questions I 21 have, Your Honor. 22 THE COURT: Redirect? 23

66 MR. McKAY: Yes, Your Honor, just a few. 1 REDIRECT EXAMINATION 2 BY MR. McKAY: 3 0 Ms. Sterling, there was a reference to 4 VeriSign during cross examination questions. Would 5 you look at Exhibit 4? 6 А Yes. 7 Does that reflect any reference there to 8 VeriSign? 9 It does. At the top of the page it 10 states, "Network Solutions a VeriSign Company." 11 And at that point in 2003, was Network 12 Solutions owned by VeriSign? 1.3 Yes, they were. Α 14 And did that situation later change? 15 Yes, it did. Α 16 And was Network Solutions spun off from 17 VeriSign? 18 Yes, they were. Α 19 You said in your response to Mr. 20 Surovell's questions that you had reviewed the 21 payment records for the account --22 Yes, I had. Α 23

67 -- of Nexus Holdings with the primary user 0 1 of Mr. Gottlieb? 2 Α Yes. 3 What did you see when you reviewed the 4 payment records with respect to who was paying for 5 those services? 6 MR. SUROVELL: Objection. It's hearsay. 7 THE COURT: I'm going to sustain the 8 objection to hearsay. 9 BY MR. McKAY: 10 With respect to the registration process 0 11 -- just to make sure I understand your testimony --12 from 2002 to 2004, you were familiar with what the 13 registration process was while you were an employee? 14 Α Yes. 15 And that that required you to check the 1.6 box about having read and agreed to the service 17 agreement? 18 Yes. Α 19 And then through your own personal 20 registration, you became familiar with the process 21 in 2005? 22

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Correct.

68 At that time, did you have to go through Q 1 the same process that you've described today? . 2 I did. Α 3 And when you returned in 2007, did you Q 4 learn that the registration process included 5 requiring you to check the box? 6 Α Yes, I did. 7 And did you in 2007 learn anything about 8 the process for renewing and what was required? 9 Α Yes, I did. 10 Okay. What did you learn? 11 It was the same process, that you would 12 need to check that box in order to proceed to renew. 13 MR. McKAY: I don't have any other 14 questions, Your Honor. 15 THE COURT: I thank you very much, Ms. 16 Sterling. I appreciate your coming. 17 THE WITNESS: Thank you. 18 MR. McKAY: We have one other witness, 19 Your Honor. 20 THE COURT: All right. 21 MR. McKAY: Mike Cocozza. He's just 22

outside.

69 THE COURT: Let the deputy get him. 1 COURT CLERK: Please raise your hand to be 2 sworn. 3 (Whereupon, the witness was sworn by the 4 court's clerk.) 5 MR. McKAY: Your Honor, I'm going to hand 6 Mr. Cocozza a set of exhibits that he may need to 7 refer to. 8 THE COURT: All right. 9 Whereupon, 10 MICHAEL VINCENT COCOZZA 11 the witness, was called for examination by counsel 12 on behalf of the plaintiff, and, after having been 13 duly sworn by the clerk of court, was examined and 14 testified as follows: 15 DIRECT EXAMINATION 16 BY MR. McKAY: 17 Mr. Cocozza, would you state your full 18 name for the record? 19 А Michael Vincent Cocozza. 20 Would you spell your last name? 0 21 Α C-O-C-O-Z-Z-A. 22 Q And where are you employed? 23

A Network Solutions.

Q What is your position?

A My title is Senior Director of Engineering. I run what we call the fulfillment system at Network Solutions.

Q What do the words "fulfillment system" mean?

A The fulfillment system is the part of the software system that actually goes out and fulfills the requests of what we call the storefront. The front-end website that the users interact with is a request based system. It passes requests to my system that actually goes out and, on behalf of the customer, it purchases or does the things the customer is asking it to do.

Q Take a moment and look at what is marked as Exhibit 1 in front of you. Separate it from the other exhibits so you can look at it. Just take a moment to look through this exhibit. Tell me if that's what you're referring to as the storefront?

A This is the storefront, yes.

Q And that's the storefront for a registration; is that correct?

71 The storefront flow for a registration, Α 1 yes. This is a flow for a registration. 2 All right. Look at Exhibit 2. Tell me, 3 is Exhibit 2 a storefront flow? 4 This would be a renew services storefront 5 flow, yes. 6 "Renew service," is that what you said? 7 Q Α Yes. 8 Now, I think what you testified to was: 9 Your software that you supervise -- the process you 10 supervise takes the commands or directions from 11 those storefront entries and then executes them? 12 That's correct. 13 Tell me, when did you come to Network 14 Solutions? 15 In June of 2001. Α 16 June of 2001? 0 17 Correct. Α 18 Q And what was your title when you came? 19 Senior Engineering Manager. Α 20 And from June of 2001 to today, have you 0 21 been involved with what you call the fulfillment 22 process? 23

A Yes, I have.

Q And have you become familiar in those duties with how the software works to fulfill the requests that a customer makes in the storefront process?

- A Yes, I have.
- Q You work with that software every day?
- A Yes, I do.
- Q All right. Would you describe for the court what the interaction is between a direction that the customer gives in your --
 - A Certainly.
 - Q -- software that you supervise?

A When a customer goes to what we call the storefront flows, the customer goes through a process of filling out the products that they want. They identify themselves. They put in information regarding credit card data. This is a purchase order transaction or a retail transaction. They then compose all of that information into what we call a request.

That request then gets submitted to the fulfillment system, itself. One of the first things

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the fulfillment system does before it accepts an order -- we call that an order -- the fulfillment system will evaluate what it considers to be core artifacts inside of that data request.

Core artifacts would be -- You have to have a product that you actually want to do something with. There has to be a valid credit card as part of the request. And you also have to have checked -- In this particular case, you have to check a service agreement that says, "Yes, I have read and I have validated the service agreement."

That admission, or that acceptance, has to go past the core validation from the fulfillment system before the fulfillment system will even say, "Okay, I can take this and now do things on behalf of the customer."

If for any reason one of those core validation pieces of data are not in the request, we will send that request back to the storefront to then display the appropriate message to the user for them to fix the data condition. And then they move on.

Q This process of looking for certain

74 critical pieces of information, does your software 1 look for that both in the registration and the 2 renewal process? 3 Yes, it does. Α Now, look at Exhibit Number 1, at page 12. 5 Α Yes. 6 Is that what you're describing with 7 respect to the service agreement box that you 8 described a moment ago? 9 Α Yes, it is. 10 Now, what happens if a customer tries to 11 move to checkout? How does your software operate 12 when he tries to move to checkout without clicking 13 on that box? Α Again, the system will review the material 15 that the storefront sends back and simply indicate that not all of the required data is there for us to 17 move forward on the fulfillment side. And it will 1.8 turn back a response to storefront to message the 19 customer that they need to take action. 20 Look at page 13. 0 21

> Α Yes.

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Is that the kind of message that goes back

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to the customer?

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A That is the kind of message that goes back to the customer, yes.

Q Exhibit 2, take a moment to look at it.

This a renewal -- you testified -- a renewal flow?

Look at page 8.

A Yes.

Q Once again, is that the same process where there's a box there -- that that's the one you're referring to -- that had to be checked as a critical piece of information?

A Yes, it is.

Q And look at page 9. Tell us what that is?

A That would be the storefront's display back to the customer that they need to correct these fields on this submission form before the back-end system will accept it.

Q And given the way your software is configured, either on a registration or renewal, is it possible for a customer to bypass checking the box, "I have read the Network Solutions service agreement and agree to its terms"?

A No, it is not.

Q And what will happen each time that he or she tries to bypass?

A The fulfillment system will reject the request and send back the order to the storefront.

Q Do you have a process in Network Solutions where you learn if there are glitches or problems in your software?

A We do have a number of audit processes -most of them that I own -- that go through all the
transactions that occur throughout our systems. And
we evaluate basically all aberrations that are
demonstrated in the system. And that is part of our
review process of the operations of the system.

Q In the time that you've been working from 2001 to 2007, and 2008 now with this software, have you ever had an aberration report that indicated that customers were able to bypass clicking the box about the service agreement?

A No.

Q Are you familiar with the process by which e-mail is transferred across servers on a Network Solutions e-mail account?

A I am familiar with them, yes.

Q And how does that work? If I'm sitting in California and type on my computer to send an e-mail in my Network Solutions e-mail account, what physically happens?

Well, the e-mail will go -- I'm going to use a fairly nontechnical term, unfortunately -- it will be routed, or it will bounce around, to a number of different servers that end up at the Network Solutions core mail servers, that then send that material to the recipient. Based on the nature of the internet, there are what we call "hops" that the data can go to. But the target and the responsible party for the negotiation of that e-mail, is our e-mail servers. And they take responsibility for submission to the target location.

Q Is it possible for a Network Solutions e-mail customer to send an e-mail from his computer that does not cross the Network Solutions servers?

A No.

Q And where are those Network Solutions servers located?

A The Network Solutions servers for that are

located in our Savvis data center facility.

- Q And what state is that?
- A That's in Virginia.
- Q Okay. And do you have knowledge of whether the system you just described, of those servers, where the servers have been located since 2001?

Virginia. When we made an acquisition of a company called Inquet, Inquet had a mail platform, as well. So there was a period of about six months in, I'm going to say, '04 or '05, where there was a subset of mail servers in the Boston area. And they were then moved back into the Savvis facility after the purchase went through.

Q So other than for that six month period, during the time that you've been at Network Solutions from 2001 to 2008, all e-mails from Network Solutions e-mail accounts had to go over a server in Virginia?

A That's correct.

MR. McKAY: No other questions, Your

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79 THE COURT: Any cross examination? 1 MR. SUROVELL: Yes, ma'am. 2 CROSS EXAMINATION 3 BY MR. SUROVELL: 4 Good morning, Mr. Cocozza. 0 5 Good morning. Α 6 I tend to be more visual when it comes to 7 0 these things, as opposed to verbal. I'll try my R best to be clear about exactly what your 9 responsibilities are, relative to others. 10 Д Sure. 11 The customer fulfillment system, is it 12 accurate to say, is a separate system from the 13 storefront? 14 It is a separate code base from the Α 15 storefront; yes, that is correct. 16 And the storefront code base is a 17 different person's responsibility? 18 That is correct. Α 19 Just so we're clear: We're talking about 0 20 right now, the way the system is set up right now. 21 When somebody enters information into the storefront 22 and clicks the button here on Exhibit Number 1, page 23

80 12, "secure checkout" --1 Α Yes. 2 -- the storefront sends -- I don't know 0 3 the software word, but -- a chunk of data to your 4 system. 5 That works. Ά 6 Okay. What does that chunk of data 0 7 actually look like? 8 Are you asking for the binary 9 representation? The requests come in, basically XML 10 packets. And the target system, or the fulfillment 11 system, decomposes that XML data. And then it does, 12 again, the validation step. And then it takes that 13 data into its internal queues and databases. 14 that answering your question on that? 15 0 Yes. 16 Α Okay. 17 Part of that XML data then would be, I 18 quess, whether or not a positive response was 19 indicated for the service agreement check box? 20 Α Yes. 21 Exactly what does it say? Check box 22

"yes," or check box "1" or "0," or something like

that?

A We call this -- In XML there is name value pairs, effectively, where you have a specific tag, "Mike, John, Pete, and Mark." And you're always looking for those tags on the left. And you have values on the right. And you know, based on having written the code, whether you're looking for a "yes" or a "no" response in Mike, or a "blue" or a "green" response in Mark. So that's the type of evaluation on those core pieces that the fulfillment system goes through. It evaluates a series of name value pairs. All of those need to result to "true" effectively in the software system before it moves forward.

Q In that piece of data that you're talking about, the XML package that's sent, that indicates that that checkbox was indicated, that's actually a piece of data that the company could archive if they chose to; correct?

A If the company were to write software to do that, yes, we certainly could. We could always archive more; I'm sure about that.

Q The company does not archive that specific

piece of code that's generated to indicate the positive is sent when the secured checkout button is clicked?

A That is correct.

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- Q And you would agree that the company's website, the storefront, has changed through the years; correct?
 - A Yes, it has.
- Q Okay. And you've never been in charge of that storefront?
 - A That's correct.
- Q Would you agree, also, that it would be possible for the company to determine whether or not a specific person signing up for a domain or renewing a domain had checked on the hyperlink for the Network Solutions service agreement?
- A I'm sorry. Can you ask the question again?
- Q You would agree that it would be possible for the company to determine whether or not a person registering for a domain name or renewing it, had checked on the Network Solutions service agreement link, for example, shown on page 12?

A There are absolutely techniques that you can implement that would allow you to track any user action, yes.

Q Right. Okay. And that's not something that the company tracks; is it?

A That is not something that the company tracks.

Q Now, you said a second ago the company has audit processes regarding, I guess, your fulfillment functions; right?

A That's correct.

Q In order for something to come to your attention, though, the system would have to indicate some kind of a problem; correct?

A That's correct.

Q Computer systems sometimes have problems, but don't make any noise about it -- for lack of a better term -- right?

A That is certainly possible, yes.

Q Okay. So all you're saying today is that nobody has ever brought to your attention the fact that people were getting through the system without clicking the box; right?

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What I am saying is that through the Α investigations that my team does, we have never seen artifacts in the system that indicated that this behavior was possible or ever occurring. We also have QA departments that constantly go through, in preparation for every release, what they consider not only new functional testing, but what we classify as regression testing. This ability, or an enablement of this function, has never been described or identified that it was ever possible. Nor has there been through customer service, which is also another feedback into engineering, indicating that -- They have direct lines to the customers that say, "Hey, we're noticing that this is occurring."

Q How many different iterations of your fulfillment system have you been through since 2004?

A That's a tough one to answer. Let me try to answer it this way: We average about four what we call major releases per year. And that is defined as material changes to logic inside of somewhere in the fulfillment system. And it's a very large and distributed system. The piece that

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we're talking about specifically here, has been quite static for quite a long time. But the system changes.

Q Wouldn't you agree, though, that in your experience as a software engineer, that lots of times a major change can have an impact on a static system that somebody didn't foresee?

A Which is one of the primary reasons that we have regression test sweeps in our QA environment, to circumvent that type of thing. The answer is "yes." But I believe from a software engineering standpoint, Network Solutions has taken appropriate steps to mitigate that risk.

MR. SUROVELL: I don't have any further questions, Your Honor.

MR. McKAY: Any redirect?

MR. McKAY: Just two, Your Honor.

REDIRECT EXAMINATION

BY MR. McKAY:

Q If Network Solutions maintained the kind of data that Mr. Surovell was asking about, which is data to show every customer who checked on the box and whether every customer went to the hyperlink,

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what would be the burden of maintaining that kind of information?

A There are a number of different impacts that would need to be evaluated and likely would be somewhat significant. You have what we call storefront load, the amount of resources consumed on the servers that serve up these pages. The more we track -- The more data that we actually track on the storefront servers, it effectively reduces the number of users and the response time to the users that we can actually give. Because you only have a certain amount of raw resource to use.

It also consumes much more of what we would call disk space. We would have to log that event somewhere on the actual physical machines, themselves. So policies and procedures would need to be modified to review the additional disk space usage over time and adjust archival policies over time for that.

Q With respect to the releases that have come into place over the time you've been at Network Solutions, with respect to the fulfillment software, during the time that you've been working between

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87 2001 through 2008, now, with that fulfillment 1 software, has there always been in place a rule that 2 said that clicking the service agreement would 3 generate an error message, if someone tried to go 4 through without clicking that box? 5 Α Yes. 6 MR. McKAY: No other questions, Your 7 Honor. 8 THE COURT: All right. Thank you very 9 much, sir. I appreciate you coming. 10 THE WITNESS: Thank you. 11 THE COURT: Any further evidence for the 12 plaintiff? 13 MR. McKAY: None, Your Honor. 14 THE COURT: Any further evidence for the 15 defense? 16 MR. SUROVELL: Could you just give me a 17 minute, Your Honor, to think about these pleadings. 18 THE COURT: You can step down, sir. 19 THE WITNESS: Thank you. 20 THE COURT: In fact, you can leave the 21

courtroom, if you would like.

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I'll tell you what: What I'll do is I'll

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88 take our morning recess now. You can ponder during that time whether you want to put on any more evidence. And if so, we'll take it. If not, when I come back, we'll have closing arguments. MR. SUROVELL: I don't have any more evidence. THE COURT: All right. We will, nonetheless, take a fifteen minute recess. MR. SUROVELL: Okay. THE COURT: Once you announce that, it's hard to retract it. We'll start back in fifteen minutes with closing arguments. MR. SUROVELL: Thank you, Your Honor. MR. McKAY: Thank you. (Whereupon, there was a brief break in the

proceedings.)

THE COURT: Closing argument, Mr. Surovell?

MR. SUROVELL: I'm happy to report to Your Honor that at least with most of the counsel, there is a record presence in this room during the proceedings today, everybody is from UVA Law, including Your Honor.

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89 THE COURT: Absolutely everybody here is 1 from UVA Law? 2 MR. SUROVELL: Everyone except --3 MR. McKAY: We have some lawyers here who 4 are not, but --5 THE COURT: Well, I was going to make a 6 snooty statement about UVA Law, but now I won't. 7 MR. SUROVELL: And I hope this hearing 8 doesn't keep you up, like my last one we had. 9 THE COURT: Good. 10 Actually, I've got more MR. SUROVELL: 11 depositions tomorrow about bed bugs. 12 THE COURT: Mr. Surovell is referring to a 13 trial I had with him about a year ago, which he was representing the plaintiff in a case. She was 15 alleging she was injured by a bed bug infestation at 16 the hotel where she had been staying for a long 17 period of time. And I have never been able to enjoy 18 a good night sleep in a hotel since then. 19 MR. McKAY: Particularly in a hotel. 20 THE COURT: Yes, that's right. In my own 21

home, I'm fairly confident; but not in a hotel.

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MR. SUROVELL: I've got more depositions

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about bed bugs tomorrow.

Your Honor, I'm not sure exactly in what order to handle these. But I guess I'll start off with: To some extent, at least legally, there is some interrelationship between the contract provisions and the constitutional due process issues. I guess I'll start with the constitutional due process issues, because that sort of trumps everything, I think.

Your Honor, I know, is familiar with the minimum contacts International Shoe analyses that overrides all of our concerns here today. I hope the court is familiar with the Burger King versus -- I don't know how to pronounce it -- Rudzewicz case, something like that. In that opinion, the U.S. Supreme Court made clear that simply having a contract with somebody is not sufficient to confer constitutional due process minimum contacts upon a transaction. You still have to look beyond that. You have to look at the substance and nature of the relationship, not just the contract to get through to the constitutional due process part of this.

The case that we submit, that probably has

the tightest bearing on this, is the -- I don't know if Your Honor -- There are a lot of cases cited by both sides -- America On-Line versus ICQ case, which was the Judge Ellis opinion, Eastern District in 2000.

That case involved a situation where -- it involved actually I believe the same company,

Network Solutions -- where Judge Ellis found that simply maintaining a domain name through Network

Solutions does not create personal jurisdiction over a company. That company registers their domain with Network Solutions. That does not create personal jurisdiction. That's not enough.

The forum selection clause, I don't believe is mentioned in the opinion. But they did talk a lot about the nature of contacts, which is a little bit different in that case. In that case, all they were doing was domain hosting. They weren't doing the e-mail service.

But in that opinion, Judge Ellis noted that Network Solutions wasn't acting as an ISP with the amount of interaction between Network Solutions and the litigant in that case. It was pretty

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minimal. There was a small annual fee, which was paid regularly in that case. And it also pointed out, in that opinion, that -- And I have a copy of it, if you want me to hand it up.

THE COURT: Yes, that would be good. Thank you.

MR. SUROVELL: Judge Ellis also pointed out that --

THE COURT: Wasn't the case about a third party that was trying to glom onto the forum selection policy?

MR. SUROVELL: Exactly. Right. And he also talked about the fact that Network Solutions' location being in Virginia, did not appear to be a material term or of any significance to that litigant. In terms of they weren't looking for somebody in Virginia or something like that.

And, also, there isn't any indication of any negotiations or discussions between the person prior to the domain name being registered, which is also pretty similar to this case. The record you have before you shows that they're not aware of any discussions, any negotiations, or any contact.

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In fact, I think if you look carefully at the record that you have before you, Your Honor, the only evidence that Your Honor has is that somebody, a person, put into their computer network, a name of "Nexus Holdings" as an account owner of a domain name, and registered an e-mail account in the name of Brett@NexusHoldings.com. And that somebody put into that system that Brett Gottlieb is a primary user for that account. That is, more specifically, exactly, what record Your Honor has before you today. And that, plus an affidavit of Mr. Gottlieb saying that he has never been to Virginia --

THE COURT: Well, don't I have -- Isn't it in the pleadings in the admissions that Nexus Holdings is simply a trade name, not a separate corporation; correct?

MR. SUROVELL: I believe the complaint is directed to Nexus Holdings, LLC.

MR. McKAY: It's footnote 1 to the opening brief that the judge is referring to.

THE COURT: I thought I read that Nexus Holdings is simply a trade name.

MR. SUROVELL: In our brief?

MR. McKAY: Yes, it's footnote 1.

MR. SUROVELL: Okay.

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MR. McKAY: There exists no such entity.

MR. SUROVELL: Yes. I don't think anybody thinks there's actually an entity anywhere that's named Nexus Holdings. What's the page, Your Honor?

MR. McKAY: Page 1, footnote 1.

MR. SUROVELL: Got it. I guess that's not actually in evidence. But I guess Your Honor could take notice of it. I mean it's filed in connection with this specific part of the proceedings, so I guess Your Honor could take judicial notice of it, technically. But, in any event, Your Honor, that's, I guess, part of the record.

Now, relative to the forum selection clause, Your Honor, I think you have to look at the clause carefully. In some ways, I think, it's a little bit inartfully worded, in that it says that the parties are subjecting themselves to the jurisdiction of the Eastern District of Virginia. And then it says, "Or, if there is no jurisdiction, under Fairfax," which I think would require the plaintiff to put on some showing that there's no

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jurisdiction in federal court, before they're entitled to be in this court.

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Doth courts are in Virginia. And that might also be something for a subsequent motion to this hearing, in terms of whether this is the right court, or federal court is the right court. Obviously, both courts are in Virginia. But, to some extent, Your Honor, the exact contract provision is a little fuzzy in that it doesn't clearly state "Virginia." It talks about different parts of Virginia. I would just submit that there hasn't been any showing from the plaintiff as to whether or not there's --

THE COURT: Network Solutions has said they would rather be in federal court. But barring that, they'll reluctantly agree to be in the Fairfax Circuit Court. But they don't want to be in California or anywhere else.

MR. SUROVELL: Right. The only evidence right now you have about that, is that there is some litigation pending in federal court in California, which I believe their employee testified that she knew about. She didn't get much more specific than

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that, which, to some extent, suggests that there's at least a potential for jurisdiction in the Eastern District of Virginia. But, again, I think that's their burden, because it's their contract. In order to get under their provision, that they have to -- They haven't presented, I don't think, any evidence about federal jurisdiction or whether or not they're out of federal jurisdiction.

If anything, Your Honor, I think the terms of the minimum contacts, transacting business provisions, I think what you have here is -- you know, the evidence they've presented shows that somebody put this information into the system. It's not clear who paid for it or how it was paid for, because there wasn't any record of that today. All you have in front of you is that somebody put Brett Gottlieb's information into this system. And, I guess, that it has been used. They don't know by who; but it has been used.

And, Your Honor, we would submit that that's insufficient to confer personal jurisdiction over our client, Brett Gottlieb, based on the record you have in front of you at this time.

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Now, the general appearance issue, Your It would be a lot nicer if the rules of court were a lot clearer, or if the Supreme Court would help give us some guidance on this, better than what they've done, instead of fuzzy cases over two hundred years. In once sense the Supreme Court talks about "If you do anything besides contest personal jurisdiction, you're potentially creating a general appearance." On the other hand, it's virtually impossible to schedule this hearing without doing something else. So there has to be a line somewhere that relates, you know, at some point -- If you're trying to contest personal jurisdiction, I mean, you have to be able to do something to contest it. I'm sure this court wouldn't want us filing ten page memos and showing up for a three hour hearing on a Friday. I'm sure the court would prefer that we call calendar control instead of not.

And so doing those kinds of things couldn't possibly be inconsistent with contesting personal jurisdiction, because they are sort of done in furtherance of it. Likewise, getting the

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response date extended so that a frivolous pleading isn't filed, or that the correct pleading is filed, shouldn't be construed as the kind of substantive response which gets you into a general appearance.

Obviously, my client didn't file a grounds of defense or a demurrer, which I think my client would submit would be clearly waivers of personal jurisdiction.

I believe Network Solutions counsel cited a moment ago to a case which involved a continuance. I think it was a 1902 case. I'm not sure exactly what that court's procedures or docket methods or whatever were, back in those days. I would submit that whatever the procedures were back in those days, they were probably quite different from what they are today. So you might need to continue a hearing before you file any kind of a pleading. But I would submit that asking for whatever kind of continuance that was, is not the same thing as asking for an extension of time to file your objection to personal jurisdiction.

So I would submit that whatever was done in this case, was done solely in furtherance of

objecting to personal jurisdiction, including the deposition notice, Your Honor, which, as I pointed out earlier, was simply done in furtherance of putting together evidence to present today. It was not a discovery deposition. It was solely an attempt to do a de bene esse deposition for Your Honor's benefit. So I would submit that none of those actions constitute the entry of a general appearance.

And the last thing I'll just say, Your
Honor, before reserving for response, is clearly
there is this other litigation going on in federal
court in California. And I think the court needs to
take notice of that. The last thing we want is
different courts arriving at different results; one
court saying they have jurisdiction, and the other
court saying they also have jurisdiction. Then
we're in a mess.

I know that technically -- state courts, I think, stand at parity relative to each other. Your Honor, in a federal court, to some extent -- I know my father has a lot of funny federal judge jokes about how the federal judges think they have --

especially relative to state court judges -- how they can overrule a state supreme court with a strike of the pen, et cetera. But, I think to some extent, the federal court sits -- to some extent -- sits over a state court, in terms of its ability to stay a proceeding or move it along or whatever. I think that's something this court needs to take into account, in terms of whether or not to proceed on this.

But, again, I can't file a motion or do anything about it, other than to point it out and say something here in court today, because of my concern that we may enter a general appearance by asking you to do something about it.

THE COURT: I think your purpose here today is to contest the jurisdiction of this court.

MR. SUROVELL: Right.

THE COURT: I think you don't need to mince words.

MR. SUROVELL: Right. So that's all I have for now, Your Honor. I would reserve for argument, based on whatever Network Solutions argues.

THE COURT: All right. Let me hear from Network Solutions.

MR. McKAY: Your Honor, let me deal with really the last thing first, which is this California issue. If Your Honor looks at the last page that's attached to the reply that was filed by the defendant, they've attached one page of the California proceeding. And you'll see that that's a Doe case. And I'm not sure how the court is supposed to extrapolate from that that anything is going on with respect to Mr. Gottlieb, because Doe is the plaintiff in that reported class action.

And as I said in beginning remarks this morning, the issue for this court is really today just one of jurisdiction. You're not in a position where you have to face issues about which court has precedence on this case, or on whose case should go forward. There is no stay motion, as Mr. Surovell has said he could not file. And that's because you have only one preliminary issue to decide, which is jurisdiction; and that's the only issue before you.

Your Honor, taking the points -- I'm going to take them in a little different order than Mr.

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Surovell did. I'm taking them in the order that's in our brief.

The general appearance: You know, I would admit that it is a harsh rule sometime. But we all have to play by what the rules are. And if you look at The City of Portsmouth case, which is a Circuit case, 69 Va. Cir. 397, Judge Sword said, in 2005, he had done a survey of Virginia law on this issue, and found that basically any pleading, other than pleading necessary to contest jurisdiction, was a general appearance. And he cited, in his litany of cases that he had reviewed, the Kaiser case, which is a Virginia Supreme Court case that, Your Honor, we did not cite in our pleadings. We cited a 1902 case.

This actually brings us several decades later. This is a 1938 case. It's 169 Va. 574. And the pertinent part is 591. And back then, the Virginia Supreme Court said, again, as they had in 1902, that requesting or conceding to a continuance, was a general appearance.

And in this case, the request for a continuance, or a resetting of the date for a

pleading, I do not believe made any reference to the fact that more time is needed to contest jurisdiction. I think there was simply a statement that a continuance was needed. We agreed to it. It came in as a praecipe with the court.

And, of course, beyond that, that invokes the court's processes to some extent, because the court had to agree to that.

But, then, they went specifically to the court and asked the court to give him more pages.

Once again, this was invoking the processes of the court and the discretion of the court. And we actually had to have a little hearing on that before the judge in chambers on the telephone to do that.

And then the last thing was the deposition notice. There was no need for that deposition notice. All that had to occur was that Mr. Gottlieb had to come here to testify.

So all those acts were voluntary. And I think when you take any one of those, and certainly when you take all three of them, there was a general appearance.

And that leads me to one point, Your

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Honor: I took several notes while Mr. Surovell was talking about this notion that we hadn't proved this or we hadn't proved that, that the record was inadequate, and for all that you could see, this man might have done a whole bunch of things. If he didn't sign that agreement, click on it, he needed to come here and tell you that. And he chose not to do that.

And, in fact, in his pleadings, he indicated to the court that he did enter into this contract with Network Solutions. He said on page 5 of his opening memorandum that "The execution of the forum contract took place on defendant's computer in San Francisco when he checked a box."

On page 3 of that same pleading, he says that "The defendant registered a private domain name and e-mail account in October 2003, and renewed the registration each year until this year." To do the registration and the re-registration, the defendant used his computer in California to access the internet, where he filled out a form with his contact and credit card information.

So I really don't know why we're

speculating about whether there needs to be proof of what this man did. He either should have come and said it, or maybe he knew he couldn't say anything because of what he said in his pleadings, which was to the contrary.

So I think what you have before you is a record that Mr. Gottlieb has had services from Network Solutions. He has had them since October 2003. He not only registered in 2003, but instead of taking a five year registration, he took a one year registration every year. So every year he has come back and reregistered.

And there is undisputed proof that to get to the point where he actually bought those services, he had to click on that box. And that was true at the time of the registration. And it was true at the time of the renewal.

Whether he read the contract or not -- And there were questions, "Did we have information in our records to show that he did read it?" Because of the burden, we don't keep that kind of information. Whether he read it or not is his business. But to get the services --

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THE COURT: Well, there are old Virginia cases, which an illiterate person signed a contract with an "X." And the Supreme Court said that if he was unable to read the contract, it was his obligation to get someone who could read it to him.

MR. McKAY: Yes, Your Honor. And in the electronic age, the Weingrad case that we cited from the Southern District of New York, which actually was this very clause, in this very contract with Network Solutions, said that the fact that you didn't read it, that was your problem. If you didn't read it, you took the risk. And that's exactly in conformance with the cases that you're citing from the Virginia Supreme Court. In the case of Weingrad, the court said that the signatory is presumed to have read, understood and agreed to be bound by the terms, including the forum selection clause. They cited several cases to that effect.

So I think what you have in front of you is the undisputed fact that he bought the services, he bought them at a relatively nominal charge. And in part, that charge is kept low because it is a forum selection clause. He bought the services. He

repurchase them every year under an agreement where there has been no attack today, no showing, whatsoever, not even in argument, that the clause is somehow unenforceable.

So on that basis alone, in addition to a general appearance -- You can find on either the general appearance grounds or the forum selection clause, which is basically a consent to jurisdiction, that there was jurisdiction here.

And, certainly, we've made the prima facie showing that a number of the cases talk about.

Now, Mr. Surovell, I think is saying that it's not enough that you can consent. But we cited cases to Your Honor, in particular the Frontline case at 10 F.Supp. 2d 583, that says that personal jurisdiction is waivable. And it doesn't become a constitutional issue if you waive and agree to appear.

I, for example, Your Honor, could agree to appear in Alaska, and have no contacts whatsoever with Alaska. But if I agree to go there, I think constitutionally there's no issue, because I've agreed to go there. And that's what happened in

this case when he clicked on the agreement in order to be able to buy the services.

And weighing -- As Your Honor pointed out, there are several distinctions. First of all, it didn't involve Network Solutions' attempt to enforce its forum selection clause. It involved a third party, I think AOL, trying to say, "Well, because they signed a contract in Virginia with some other company and signed a forum selection clause, that somehow that's no contact with Virginia." That troubled Judge Ellis. As did the fact that nothing happened in that case, other than the one time registration, I think it was, of two different domain names.

And that's very different than this case.

Because the testimony you've heard is that every
time Mr. Gottlieb has sent e-mails for the past five
years -- four and a half years -- he has sent them
over servers that were always in Virginia, except
for one six month period when there might have been
servers in Boston.

And, Your Honor, in the service agreement that he agreed to, if Your Honor looks in each of

the Exhibits 4 through 8, every one of them talks, in the first paragraph introduction, about "Performance of services will occur at our offices in Herndon, Virginia." It's near the very bottom of Exhibit 4. It appears roughly in the same place in every one of those clauses. So if this man read -- if he didn't read, he should have read this contract, seeing that he was dealing with a Virginia company that was going to provide services in Virginia. And he chose to purchase those services and take advantage of them.

So I don't believe that due process considerations come into play where you've got consent. But even if they did, there's more than an ample basis here to find the minimum contacts, because of the repeated use of services of a company that he knew was in Virginia, over a long period of time, and sending his e-mails across servers that were located in Virginia.

That federal court question, seems to me to be just irrelevant. If you look at our complaint, we're trying simply to get Mr. Gottlieb to honor his contract. And in our declaration, he

has to bring whatever complaint he wants to bring in Virginia. It was not possible to find the \$75,000 jurisdictional amount, so we were in a position where the case could not be brought in federal court. And so we brought it in this court. And if they want to remove it to federal court, or if they want to sue us in federal court and maintain that they have federal court jurisdiction, that's their prerogative. But where we stood, under the clause, there was no option except to bring it in this court. And we believe that the court --

THE COURT: So you're asking for declaratory judgment that Virginia, wherever in Virginia, is the proper forum, as opposed to this court is the proper forum?

MR. McKAY: Well, Your Honor, we believe that this court is the proper forum, because of the circumstances. But our declaration, taking those circumstances into effect, says it is this court.

But if they have a case that can be brought in federal court in Virginia, they can bring that case in federal court. And we'll deal with whether it's properly there or properly here.

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But our declarations of the forum clause is enforceable and binds him to follow its dictates. If he can gin up federal court jurisdiction, then the case can be brought in Alexandria. If he can't, then the case has to be brought here; that's what the declaration seeks.

THE COURT: I understand your position.

Mr. Surovell, is there anything further?

MR. SUROVELL: Two quick points, Your Honor. In the Burger King case, which I cited a minute ago, the U.S. Supreme Court case, I don't believe that case says that a contractual consent gets you around the due process position. And I'm not aware of any U.S. Supreme Court authority to the contrary. But I haven't carefully researched it either. I'm counting on co-counsel to point it out if it has, on this specific point.

But in that case, Your Honor, they said in that case -- and I'm quoting from it -- they're talking about a choice of law provision. They go on to say that "Although such a provision standing alone would be insufficient to confer jurisdiction, we believe that when combined with the twenty year

independent relationship of Rudzewicz with Burger
King's Miami headquarters, it reinforces its
deliberate affiliation with the forum state and
reasonable foreseeability of a possible litigation."
And I think they're just saying in that case that
you have to have -- the minimum contacts analysis
really relates to the purposeful activity directed
at the forum. I don't think a contractual provision
gets you to home plate. It certainly helps. But I
don't think it gets you to home plate.

In any event, the last point I want to say regarding the point that Mr. McKay just said: This forum selection clause they've got here, will entitle it to governing law. I guess it's combined governing law and forum selection clause.

And I've seen -- A lot of these things, I think, can be sort of deceptive. You might think they say one thing, when they really say another.

But the way this one is worded -- And it's their contract. They wrote it. I think that they're stuck with it. It says that this is governed by the laws of the Commonwealth of Virginia. That's the first sentence, which tests of governing law. And I

believe all four of them are the same. Although I haven't gone through and compared them.

Then it says, "You and we each agree to submit to the exclusive subject matter and jurisdiction, personal jurisdiction, and venue of the United States District Court for the Eastern District of Virginia, Alexandria Division, for any disputes between us, under or arising out of this agreement."

And then it says, "If there is no jurisdiction in the United States District Court for the Eastern District of Virginia, Alexandria Division, for any disputes between --"

THE COURT: You need to slow down. The court reporter can't take down what you're saying when you read so quickly.

 $$\operatorname{MR}.$ SUROVELL: Yes. She always tells me that after court.

THE COURT: It's a natural tendency when people are reading, to read very quickly, forgetting that the court reporter can only go so fast.

MR. SUROVELL: All right. But the second sentence, Your Honor, says that basically if there

is no jurisdiction in federal court, you and we then agree that jurisdiction shall be in Fairfax County
-- the courts in Fairfax County, Fairfax, Virginia.

And what I think that does, Your Honor, is that, to some extent, sets what their burden of proof is in the hearing today. This is their contract. In order for them to meet the burden of their contract, I think they have to disprove federal jurisdiction as part of this case. I'm not confident that they've presented this court with sufficient information. In order to do that, I guess to some extent they're arguing you should just look at the file and figure that out from looking at the file.

By the way, relative to some of the assertions that were made in the pleadings, it's not clear to me that those are necessarily -- simply predicting what the record is going to be in a proceeding, does not necessarily tie your hands as to what your version of the evidence is. So it's not clear that those statements made in those pleadings necessarily constitute the kinds of judicial admissions that Network Solutions thinks

they are or asserts they are.

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So, in any event, Your Honor, that's the only rebuttal that I have. I would just note that I hope that if anybody is keeping score in terms of the objections, that doesn't -- I went down pretty hard there. Hopefully, that doesn't predict the outcome. I would ask that Your Honor find that there is no personal jurisdiction.

THE COURT: All right. I am going to overrule the plea in bar. I do think that there is personal jurisdiction here.

As far as the general appearance -- I might be in a minority on this -- but I think it needs to be a pleading to the merits of the case, which is the same argument that I made unsuccessfully to Judge Middleton about twenty years ago. It needs to be pleadings of the merits of the case. For example, an answer that was filed, or something along those lines that was filed, not contesting jurisdiction. And I don't think asking for more time to file your response to pleadings is a general appearance. I know I'm in a minority on that. But barring further guidance from the Supreme

Court, that's ruling on that.

But I do think the forum selection clause is valid and is enforceable. And I believe that Virginia has long arm jurisdiction over the defendant under the long arm statute, both under the doing business in Virginia clause and under the subsection B about using the computer network located in Virginia.

And I don't believe that the exercise of personal jurisdiction under Virginia's long arm statute violates any concepts of due process. I think there is sufficient memo contacts with the state.

So for those reasons, I'm overruling the plea in bar.

Could you submit an order before you leave today?

MR. McKAY: Yes, Your Honor.

THE COURT: All right. Thank you very

MR. SUROVELL: Thank you, Your Honor.

THE COURT: Court is adjourned.

(Whereupon, the hearing in the above-

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CERTIFICATE OF REPORTER

I, Barbara S. Price, the stenographic reporter who was duly sworn to well and truly report the foregoing proceedings, do hereby certify that they are true and correct to the best of my knowledge and ability; and that I have no interest in said proceedings, financial or otherwise, nor through relationship with any of the parties in interest or their counsel.

IN WITNESS WHEREOF, I have hereunto set my hand this 14th day of January , 2008.

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Barbara

Notary identification number: 7032782

Expires 12/31/10